



To transfer your prescription(s) to Heb Pharmacy, follow these steps:



1. Gather Information:

Locate the prescription information from your current pharmacy. This includes the medication name, dosage, and prescription number. Locate your PCA Rx member ID card.

2. Contact H-E-B Pharmacy:

Choose your preferred method of contact:



Phone: Call the H-E-B pharmacy where you want to transfer your prescription and provide them with the information.

In-person: Visit the H-E-B pharmacy and speak with a pharmacist about transferring your prescription.



Online: heb.com/pharmacy/transfer

3. Provide Details:

Provide the H-E-B pharmacy with the insurance and prescription information, as well as the contact details of your previous pharmacy.

4. Transfer Process:

The H-E-B pharmacy will then contact your old pharmacy to complete the transfer process.

5. Wait for Confirmation:

It may take 1-3 business days for the transfer to be completed.